How to make your website compliant

To start taking payments online you’ll need to check that your website is fully compliant with the Card Schemes and Department of Trade and Industry standards.

Make sure these 5 areas are clearly displayed for all your shoppers:

1. A description of your goods and services
2. Policies
3. Your Transaction currencies
4. The Card Scheme payment logos
5. Your company’s details

The products and services that you sell will need to match those that you listed on your original application.

For support and information on how to start taking payments online visit worldpay.com/get-started-online. If you need help with website compliance or have any other questions relating to the set up of your account, call us on 0870 366 1233, option 2. We’re here to help from Mon to Fri, 9am to 5pm.
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These must be clearly displayed on your website and should be visible before a shopper makes a payment.

- **Refund policy**
  You can find further guidance on refund policies [here](#).
- **Delivery policy**
  Including delivery on split shipment of goods

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You’ll need to list the currencies that you’ve applied to take on your Worldpay application.

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Your website needs to clearly show the card logos for the different cards that can be accepted on your page. These should be displayed on your homepage so that shoppers know which payment methods are accepted before making a purchase.

For help on how to add logos to your Website click here.

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Clearly display the following details for your company:

- Registration name
- Registered office address
- A contact telephone number
- Place of registration
- Registered number
- An email address

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Dedicated customer support

If you have any further questions on how to get set up with Worldpay, let us know

Visit worldpay.com or give us a call on 0870 366 1233 option 6